

Jamie Notter
President, Notter Consulting

Jamie Notter started Notter Consulting in 2001 to help leaders get more power from their organizations through a focus on people, processes, and problems. He brings expertise in conflict resolution, organization development, and human dynamics to projects that help clients both build internal capacity and deal with immediately pressing issues in real time. Clients include the Young Entrepreneurs' Organization, the American Massage Therapy Association, the National Association of Home Builders, the National Association of Independent Schools, MedeFinance, Inc., the World Wildlife Fund, the U.S. Fish and Wildlife Service, and the government of Montgomery County, Maryland.

Notter started his career in the international conflict resolution field. He spent six years working for the Institute for Multi-Track Diplomacy in Washington, D.C. providing conflict resolution training to both private citizens and public officials in areas of ethnic conflict around the world. Much of his work was with Greek Cypriots and Turkish Cypriots on the divided island of Cyprus, in the eastern Mediterranean.

Between 1998 and 2000, Notter provided diversity training and consulting as a staff member at the National MultiCultural Institute. In addition to delivering one-day diversity training programs, he managed organization-wide diversity needs assessments and helped establish organization-wide diversity councils.

In 2001, Notter launched Notter Consulting and has since provided services to both large and small organizations in the corporate, government, and nonprofit sectors, including extensive work within the association community. Notter is very active at ASAE and The Center for Association Leadership as a volunteer, author, and speaker. In 2005, Notter and fellow consultant Jeff De Cagna co-founded Association Renewal LLC, a company that helps association leaders rebuild their associations for growth.

Notter received a Master's Degree in Conflict Resolution from George Mason University and a Certificate in Organization Development from Georgetown University. He is the author of many articles and two books: *We Have Always Done It That Way: 101 Things About Associations We Must Change* (Lulu Press, 2006); and *Generational Diversity in the Workplace: Hype Won't Get You Results* (Notter Consulting, 2007).